

### EXIDE BATTERIES WARRANTY

Exide Batteries warrants its automotive and marine starting batteries against defects due to faulty manufacturing during the specified warranty periods. The benefits under this warranty are in addition to other legal rights and remedies you may have in relation to Exide Batteries in Australia and New Zealand. In Australia, our goods and services come with guarantees that cannot be excluded under Australian Consumer Law. For major failures with the service, you are entitled to cancel your service contract with us, and refund for the unused portion, or reimbursement for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does amount to major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to reimbursement for any other reasonably foreseeable loss or damage from a failure in the goods or service.

### WARRANTY COVERAGE

This warranty covers:

- and is limited to the repair or replacement of the battery only, and does not cover the cost of transport of battery, labour for removal and replacement of the battery from and into the vehicle, or any other consequential damages and costs incurred;
- batteries that become unusable or unserviceable due to manufacturing defects during the warranty period stated on the battery top label commencing from the date of purchase. Note that warranty period is 12 months for Commercial, Truck, or Industrial use, and 6 months for Taxi or any Passenger Transport Service use; and
- batteries that are sized correctly, used in the application for which it was intended, and properly charged with an approved charging profile.

**Note:** Extended warranty covers only those batteries registered under this offer.

### WARRANTY CONDITIONS

- Without exemptions, **proof of purchase** is required to claim under this warranty.
- This warranty is not transferable and is only offered to the original end-user of the Exide battery.
- The warranty period is not renewed or extended as a result of a warranty repair or replacement subject to your rights under the Australia and New Zealand consumer laws.

### WARRANTY EXCLUSIONS

The warranty will be voided and not be honoured if the battery:

- defects are as a result of normal wear and tear;
- shows evidence of after-sale physical damage, abuse, and neglect;
- is damaged due to improper mounting or installation;
- has been subjected to overcharging, undercharging, freezing, fire, and explosion;
- has been discharged resulting to sulphation or due to excessive load;
- has been failed to be maintained with the right acid levels (for accessible types);
- has been topped up with any liquid or additive other than distilled water (for accessible types);
- is damaged caused by acid spillage due to overfilling (for accessible types);
- has been used in the wrong application (e.g. used in vehicles with Start-Stop system or in Deep Cycle applications) or under-specified against the vehicle's requirement;
- has been used in a vehicle with a faulty charging system or faulty terminal connection (corroded, loose, flayed, or reversed);
- has been stored for a long period and installed without maintenance and reconditioning;
- has tampered markings and broken or removed vent plugs; and
- has been repaired or modified by a third party, without Exide's consent.

### WARRANTY CLAIM PROCEDURE

- The battery, together with the sales invoice or receipt as proof of purchase, must be endorsed, for warranty evaluation and validation, to any nearest Exide authorised reseller, or state or territory office in person or freight pre-paid by you.
- If Exide, by itself or through an authorised reseller, finds on examination that the battery is defective due to faulty manufacturing or material and is within the specified warranty period, then the battery will be replaced with an equivalent battery free of charge.

This warranty is given by Exide Batteries located at **AU: Unit A, 31-39 Sturt Street, Smithfield NSW 2164 NZ: 8B Westfield Place, Mt. Wellington 1060**. Exide Batteries can be contacted through email [enquiry@exidebatteries.com.au](mailto:enquiry@exidebatteries.com.au) or phone **AU: 1300 228 888 NZ: 0800 188 122**.